Limited Lifetime Chair Mat Warranty

Floortex provides a limited lifetime warranty on all the Floortex branded PVC and PC chair mat products which guarantees them to be free from any defects in material and workmanship at the time of sale to original purchaser, and will not crack, chip, break or shatter under normal usage. The warranty only applies to the original purchaser. Should any product during the warranty period, in Floortex's sole opinion, prove to be defective in material and/or workmanship under normal usage, Floortex will, at its option, replace the product at no charge (except as otherwise stated herein) provided that the product has not been subjected to abuse, misuse, misapplication, neglect, accident, disaster, alteration or modification.

This WARRANTY IS VOID under certain conditions, including but not limited to: use of metal casters; placement of furniture or other stationary objects on the chairmat; use of chair mat in an application not recommended by Floortex for that particular model; cutting or altering of the chair mat in any way by any individual or company other than Floortex or its designated agent; or use of the chair mat outdoors. Damage to the product as a result of abuse, misuse, misapplication, neglect, accident, disaster, alteration or modification will VOID THE WARRANTY.

Normal wear and tear, including but not specifically limited to, marring and scuffing is not covered under the warranty. To apply for a replacement, submit a Warranty Claim Form complete with dated sales receipt or purchase order and an image of the mat in application and of the specific damage. Floortex reserves the right to request damaged chairmats be returned to the factory for inspection before sending replacement product.

A shipping and handling fee will be charged for all warranty replacements. Contact Floortex for further details using **CustomerService@FloortexLLC.com**. Some models may no longer be available. In warranties involving discontinued product, Floortex will provide, at its discretion, a product with the specifications that most closely match the original type purchased or if no replacement is available, Floortex may retract the warranty.

Floortex Polycarbonate Chair Mats
After 24 months of purchase date, claims are limited to 1 replacement per product purchased, and Floortex will not be obligated to replace any product which has previously been replaced under this warranty.

Floortex PVC / Vinyl Chair Mats
After 12 months of purchase date, claims are limited to 1 replacement per product purchased, and Floortex will not be obligated to replace any product which has previously been replaced under this warranty.

This warranty does not cover damage from accidents, misuse, abuse, or improper handling. In no case shall Floortex's liability under any other remedy prescribed by law exceed the purchase price.

Claim forms can be requested from: **CustomerService@FloortexLLC.com**
or can be downloaded: **www.floortex.com**

website: **www.floortex.com**